Seattle Free-Floating Bike Share Program

Under the new permit requirements, vendors are now required to submit device data and trip data to SDOT via application program interface (API), in addition to parking, maintenance, and incident logs. New data sharing specifications mean new back-end IT infrastructure is needed, so we appreciate your patience as we transition. Without further ado, we're excited to share some early numbers!

Total vendors in operation

2 (Jump and Lime)
- Jump launched under Permit 2.0 on November 19, 2018.
- In December 2018, Lime was still operating under Permit 1.0. It launched Permit 2.0 on January 2, 2019.
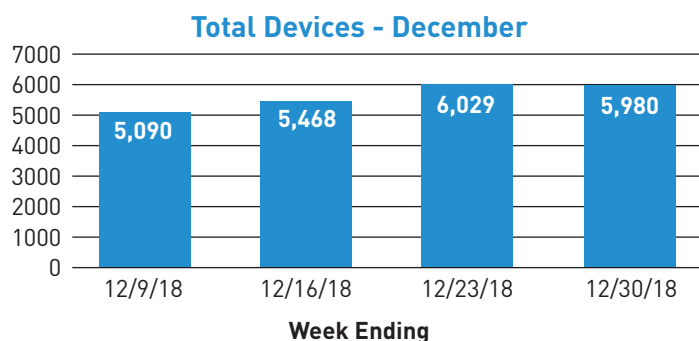- Lyft received its permit on December 14, 2018, and is planning to launch in March 2019.

Types of devices available

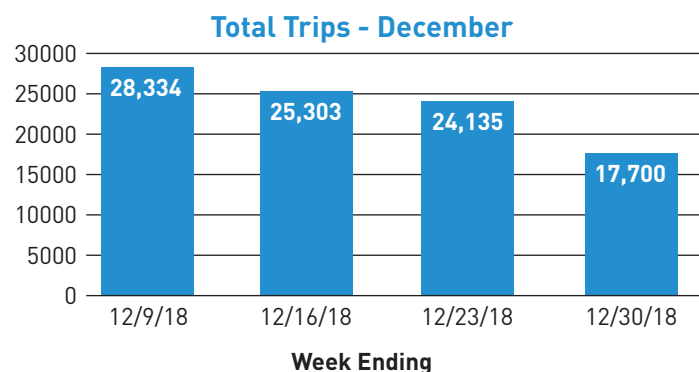Pedal bikes (Lime only) and e-bikes (Jump and Lime)

Total number of devices available in any given week
Around 5000-6000

Total Devices - December

Week Ending	Total Devices
12/9/18	5,090
12/16/18	5,468
12/23/18	6,029
12/30/18	5,980

Total trips
Over 100,000

Total Trips - December

Week Ending	Total Trips
12/9/18	28,334
12/16/18	25,303
12/23/18	24,135
12/30/18	17,700

There was a decline around the holidays, but this figure is up from 66,000 trips in December 2017 with a 10,000-bike system (see 2017 Free-Floating Bike Share Pilot Evaluation Report)

**Seattle
Department of
Transportation**

Total unique users:

Around 4,800[1]

Average number of trips per day per 1000 residents:

4.75

Average number of trips per device per day:

0.63

Reports to vendors of improperly parked devices:

32

Reports to vendors of ADA-prohibited obstruction hazards:

1

Percentage of reports that vendors responded to in time:

79%[2]

Percentage of reports that vendors responded to within 48 hours:

93%[2]

Coming up next

You'll notice these numbers are still high-level and there are a few caveats—this is because SDOT and the bike share vendors are still getting set up with the new data sharing protocols. We plan to continue publishing monthly reports for the remainder of the permit year, and our goal is to begin publishing data dashboards in Q2 of 2019.

Here's what else you can expect to see in the January report (anticipated by mid- to late February):

- More consistency in how figures are calculated between Jump and Lime
- Summary of trip durations and distances
- Summary of trip start and end times
- Updates on bike parking construction
- Initial findings from compliance audits conducted in the field

Curious to learn more?

Take a look at our webpage: www.seattle.gov/ transportation/projects-and-programs/programs/ bike-program/bike-share

And check out our blog post about permit 2.0: http://sdotblog.seattle.gov/2018/11/19/were-launching-version-2-0-of-free-floating-bike-share-to-give-people-more-options-to-get-around-seattle/

Still have questions? Email joel.miller@seattle.gov to get them answered.

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[1]Jump provided a total count of unique users for December 2018. Lime was still operating under Permit 1.0 in December 2018, so it provided daily counts of unique users rather than a monthly total. The total provided here is based on a sum of Jump's monthly total and Lime's daily average.

[2]These report-response figures only reflect Jump data as Lime has not yet shared response times. "In time" means within the timeframes established in the permit requirements: 2 hours for reports made between 6:00 AM and 11:59 PM, 4 hours for reports made between 12:00 AM and 5:59 AM, and 24 hours for improperly parked bikes that are not reported as obstruction hazards (e.g., bikes that are parked on grass but not otherwise obstructing access).